

MobiFlow

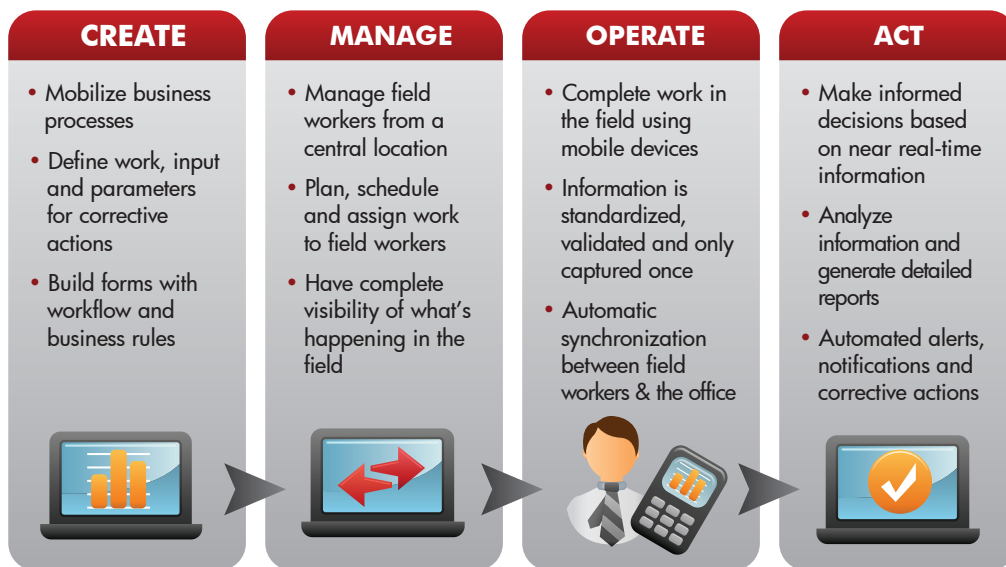
Mobilize for better business performance



Take your business processes beyond the desktop by mobilizing your workforce quickly and easily

MobiFlow is a flexible software suite that allows your business to rapidly create and deploy work to field workers and mobilize your workforce quickly and easily. Design mobile work and forms and route tasks to field workers' handheld devices. Define outcomes, tasks and resolutions based on mobile data to streamline operations, improve responsiveness and save costs.

MobiFlow gives you better visibility and allows you to be more responsive by enabling and mobilizing your field workers. Work is carried out in the field using handheld devices with pre-defined work routes and business forms and information is sent back to a central system in near real-time. Information is standardized, accurate and captured only once in a paperless environment. Business rules and workflows are automated to streamline operations and detailed collaborative reports are available when you need it with the answers you need.



MOBIFLOW FEATURES

Mobile work and form designer

The easy-to-use web browser based designer allows non-technical business users to design mobile forms with work routes, instructions and business information.

- Quickly convert simple and complex work processes to mobile
- Define work routes, instructions and forms
- Standardize information by defining input options and reusable fields
- Set up validation and business rules to guarantee accurate information
- Comprehensive range of field types, including rich fields like photographs, signatures, GPS position and annotatable location maps

WHY MOBIFLOW?

- **Save costs**
Mobilize work to create a paperless environment and save costs
- **Increase productivity**
Do the same in less time and with fewer resources.
- **Go paperless**
Information is captured on mobile devices, eliminating re-capture from paper forms
- **Improve responsiveness**
Get the information you need, when you need it and make decisions faster based on near real-time information
- **Minimize risk**
Get accurate information with minimal risk of human error
- **Streamline operations**
Close the loop by enabling your mobile workforce

SOLUTIONS

- Aviation
- Construction
- Energy
- Financial
- Government
- Healthcare
- Insurance
- Manufacturing
- Oil & Gas
- Retail

Field worker management console

Manage your field workers from a central location to route work and allocate tasks while having visibility of what is happening in the field. Tasks created in the console or in the field are synchronized automatically.

- Allocate work to field workers through a central task list
- Tasks, work and forms are 'pushed' to field workers' mobile devices over the internet
- Get detailed reports on usage and information from field workers
- Analyse Business Intelligence with tabular, pivot and custom reports
- Control security on group and user level on the server and mobile devices.
- Secure synchronization between the server and devices over the internet

Field worker mobile client



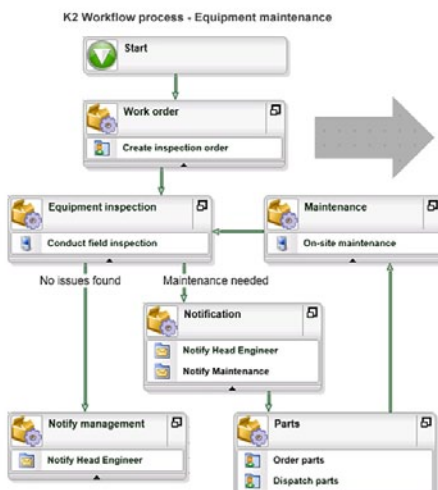
The **MobiFlow** client software enables field workers to manage their work and carry out tasks in the field effectively, using handheld devices.

- Work, tasks, instructions and mobile forms are synchronized between the server and mobile client automatically
- An intuitive, rich user interface allows field workers to work productively
- Capture rich information with mobile device capabilities such as camera, GPS, barcode scanner and touch screen
- Works in occasionally connected environments; Internet connection is only required to synchronize data
- Information on mobile devices is secure during normal operation and synchronization

K2™ Workflow integration (Optional)

Take business processes beyond the desktop and close the loop by defining events, actions and outcomes based on information received from field workers. MobiFlow integrates tightly with K2 [blackpearl]®, allowing you to define mobile events that form part of K2 workflow processes. Tasks are routed to field workers automatically and information received from mobile devices can be used inside your K2 processes, enabling you to build powerful processes to streamline operations.

- Use the familiar K2 design environment to add mobile events through the wizard in Microsoft® Visio or Visual Studio
- Route tasks to field workers that are synchronized with mobile devices atomically
- Define actions, outcomes and rules based on MobiFlow information from field workers
- Initiate K2 workflow processes containing information from mobile devices
- K2 Smart Object integration allows information to be aggregated across systems
- Real-time reporting and visibility of what is happening in the field



APPLICATIONS

- **Field services** – Scheduling and work orders, quality management, security, maintenance, inspections, checklists, censuses and more.
- **Field sales** – Sales force automation, call sheets, opportunities, quotations, orders.
- **Field marketing** – Lead routing, lead scoring, market research, competitive analysis.
- **Field research** – Surveys, experiments, data collection.
- **Emergency services** – Emergency response, incident management, assessor reports.
- **Compliance & risk** – Assessments, audits, non-compliance and resolution management.

REQUIREMENTS

Server

- Microsoft Windows Server 2003 or higher
- Microsoft SQL Server 2005 or higher
- Optional: K2 Blackpearl V 4.7285.1.0

Mobile Device

- Microsoft Windows Mobile 5.0 or higher
- Touch screen with stylus
- Optional: Camera, GPS, barcode scanner

Device connectivity

- 3G, GPRS, Wi-Fi or USB cradle

Contact FLUX for sales and technical enquiries:

Tel: +27(0)12 997-4145

Fax: +27(0)12 997-6177

Web: www.flux.co.za

e-Mail: info@flux.co.za